



Using Tele-Intervention to Deliver Early Intervention Services: What to Say to Families

The COVID-19 virus has changed life for all of us. When speaking with families, emphasize two priorities: keeping the family safe and healthy and continuing to provide early intervention services so that the child can continue to learn and develop. What to tell family members about tele-Intervention visits:



- Tele-intervention allows us to keep working together when we cannot visit you in person
- We can do the same things we did in an in-person home visit, you'll take the lead with your child and I'll be your coach. Don't worry, we'll talk everything through together.
- First, we'll discuss what happened since we last talked
 - What you tried that worked/didn't work (maybe you'll show me too)
 - Anything new your child learned and
 - Any questions or concerns you have
- We'll review your IFSP goals to ensure what we are doing during the session is meeting those goals
- We'll build on what you worked on during the previous week. I may make some suggestions or show you something new. Anything we work on should fit into one of your typical daily routines; if I suggest something that doesn't, let me know and we'll figure something else out.
- When it's time to wrap up, we'll talk about what went well and what you'd like to keep working on until we talk again
- We'll call that our "action plan" and it will include what you want to try, when you'll try it (like bath time or mealtime) and what toys or items in your home you can use

We'll work together to make tele-intervention sessions work for you and your child—you may be surprised by how much progress we can make!